



Privacy Policy

Date: 14/12/19

This privacy policy explains how Dewan Motors Company Limited, (“we”) use any personal information we collect about you when you use this website.

By visiting WWW.DEWANMOTORS.COM and its related sites, you are accepting and consenting to the practices outlined in this privacy notice.

WWW.DEWANMOTORS.COM Privacy Policy – in line with GDPR (May 2018)

CONTACT

Dewan Motors Co Ltd
22,Brabant Street
Port-Louis
Mauritius

Tel: (+230) 212 6099
Mail: info@dewanmotors.com

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What information do we collect about you?

We collect information about you when you fill in a contact form or email us directly.

The information we collect about you may include; your name, email address, address, phone number, IP address, location, company name, sex, age, your chosen internet browser, service provider, and device and any other information you voluntarily supply.

Why do we need your data?

We collect information about you to –

- respond to your request e.g. if you fill out a ‘contact form’, we use this information to contact you directly;
- email you a newsletter (news, events, latest updates happening);
- email you commercial offers about Dewan Motors;
- contact you directly to follow up on the services we provide in order to provide you with better customer service; personalize your experiences on your repeat visits to our website.

If you agree, we shall pass on your personal information to third parties within Dewan Motors Co Ltd and its affiliates only so that they may offer you their products and services.

We take cautionary measure to ensure we do not collect any personal data from you which we do not need in order to provide and oversee the above services to you.

How long will we store your data?

If Dewan Motors Co Ltd provides you services against a fee, we are required to keep your basic personal data (name, address, contact details) for as long as necessary to provide the services you have requested after which time it will be destroyed. Your information we use for marketing purposes will be kept with us until you notify us that you no longer wish to receive our marketing emails and request to destroy your personal information.

Marketing

We would like to send you updates and information about news, events and products, services of our company and those of Dewan Motors Co Ltd and its affiliates only which may be of interest to you. If you have consented to receive marketing emails, you have the right to withdraw your consent at any time, thus stopping us from contacting you for marketing purposes or sharing your information to third parties. If you no longer wish to be contacted for marketing purposes please send an email to the below mentioned email address.

Will we share the information we collect with other companies outside Dewan Motors and its affiliates?

We do not share, sell or trade your personal information with third parties. We only share information to Dewan Motors and its affiliates.

What are your rights?

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the following address –

Email: info@dewanmotors.com

Address:

Dewan Motors Co Ltd
22, Brabant Street
Port-Louis
Mauritius

Tel: (+230) 212 6099

We want to make sure that your personal information is accurate and up to date. You may ask us to correct information you think is inaccurate or incomplete or destroy all information we may hold about you.

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can lodge a complaint to the Data Protection Office of Mauritius (<http://dataprotection.govmu.org>) by writing to dpo@govmu.org.

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity. For further information visit www.aboutcookies.org or www.allaboutcookies.org. You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Our service providers use cookies and those cookies may be stored on your computer when you visit our website.

We use Google Analytics to analyse the use of our website. Google Analytics gather information about website use by means of cookies. The information gathered relating to our website is used to create reports about the use of our website. Google's privacy policy is available at: <https://www.google.com/policies/privacy/>.

We also use LiveChat, Inc. to get in touch with people on our website and point them in the right direction. The information gathered relating to the respondent is used to have a better personalized answer to his request.

LiveChat, Inc. privacy policy is available at: https://en.wikipedia.org/wiki/General_Data_Protection_Regulation

How do we protect your information?

We protect your information using technical and administrative security measures to reduce risk if loss, misuse, unauthorized access, disclosure and alteration of your personal information. Some of the safeguards we use are data encryption, firewalls, information access authorization controls and password.

Changes to our privacy policy

We regularly review our privacy policy and any updates will be published on this web page. This privacy policy, in line with the new #GDPR (General Data Protection Regulation) was last updated in December 2019.

Know more about GDPR:

https://en.wikipedia.org/wiki/General_Data_Protection_Regulation